



eBay Inc.

2145 Hamilton Avenue

San Jose, CA 95125

[www.ebay.com](http://www.ebay.com)

November 25, 2002

To Whom It May Concern:

I have had the pleasure of working with Elizabeth Duck and David Polatnick of Polatnick Properties since April 2001 as their client for property management services. The properties they managed for us represented complex partnership and acquisition scenarios and, with their pre-existing knowledge of these properties, potential problems were kept to a minimum.

Elizabeth Duck, the property manager, has exhibited much dedication and sincere concern for our assets. She has performed her duties beyond normal expectations and we recommend her skills and dedication. David Polatnick has also been a great asset as the Principal contact and has consistently modeled integrity and dedication to our account. Elizabeth and David, when confronted with changing client reporting formats and criteria, exhibited much flexibility and desire to perform in the best interest of Owner and asset.

It is through disposition of these same assets that we no longer require the property management or brokerage services of Polatnick Properties but recommend their services and wish them much success in future endeavors.

Sincerely,

EBAY INC.

A handwritten signature in black ink that reads "Susan McCauley".

Susan McCauley  
Real Estate Manager

